



# Vendor Onboarding System

## Retail- Case Study

*A complete integration solution for your business!*

### Our Client

A retail store in the US focusing on supplying lifestyle needs for farmers, ranchers and small businesses were looking to control budgets, drive service quality and ease risks to gain increased value from their vendors throughout the contract life cycle.

### Business Outcome



**AUTOMATION**



**PROCESS SYNCHRONIZATION**



**MONITOR & ALERTS**

### CHALLENGES



For our client, who has an extensive vendor base and stakeholders, it was essential to ensure vendor management as non-automation led to

- No-established vendor onboarding process
- Single unified platform to orchestrate tasks
- Business disruption
- Visibility across the process
- Delivery delays
- Non-sustainable multisource
- Profit loss

### SOLUTIONS



- Implemented a new integration layer between BPM & SAP
- Created services to update the backend synchronously
- New Partners were onboarded to the system automatically
- Existing partners were migrated to comply to the new system

### BENEFITS



- Simplified & faster vendor onboarding setup
- Consolidated product information management
- Contract negotiation & visibility of status
- Process synchronization
- Reduce third-party risk
- Improved synchronization
- Simplified B2B management
- Visibility reduces fraud & enables discounts

## PROWESS SOFTWARE SERVICES

**INTEGRATION IS OUR DNA**

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